RE-COMPOSE

Support Center

My trial period has expired. Can I reactivate it again?

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This article talks about expiration of the trial period and possibilities to reactivate it again.

Quick Answer: Yes, your trial period can be reactivated by us.

[Update, 13 Oct 2017: A new license management system is used as of today which does not allow reactivation of the trial period.]

Trial period management in Liquid Notes

Liquid Notes comes with a license manager that grants you a 20 day free trial period with all features enabled upon first installation of the software on your machine. If your trial period has expired, a warning message is presented when starting Liquid Notes that informs you about further use of the software with some restrictions.

However, you may ask for a reactivation of the trial period with us - see below.

Request trial period reactivation

Requesting a reactivation of the trial period of Liquid Notes on your system is simple and easy. When you launch Liquid Notes a dialogue box with licensing info is shown:
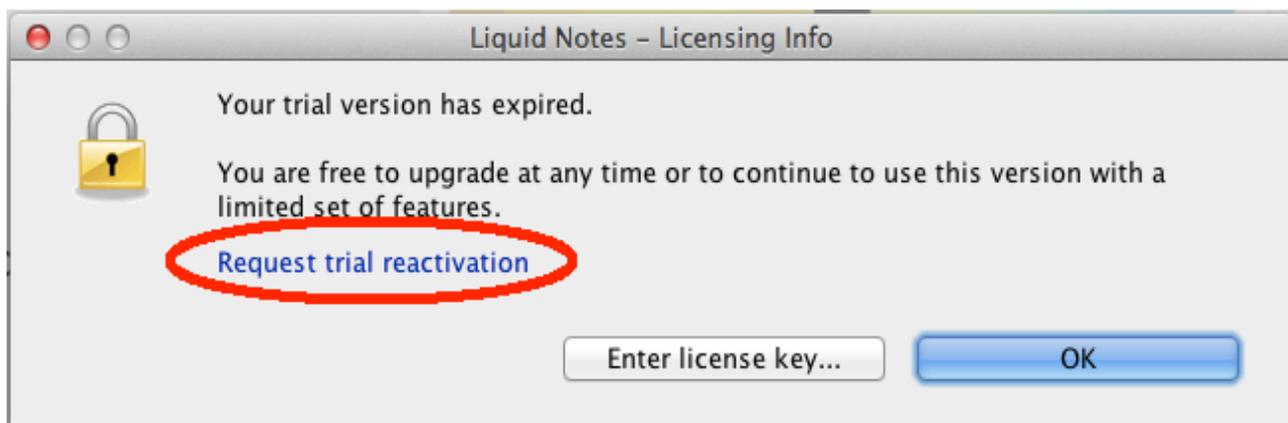
It informs you that your trial version has expired, and that you continue using Liquid Notes with a limited set of features.

Click on *Request trial reactivation* (marked in red): this will open an email with a predefined message that contains the *Installation ID* of Liquid Notes on your machine. Forward this email to support@re-compose.com and we will send you an unlock code for reactivation of your trial.

Cannot forward the email from your computer?

If you cannot forward the email with the information from your system on your computer (for example, because it is not connected to the Internet), please make a copy of the *Installation ID* and send it to support@re-compose.com from any other computer.

Email doesn't open on your computer?

If for some reason when clicking on *Request trial reactivation* no email is opened, follow the instructions in this article to retrieve the *Installation ID* of your machine - http://re-compose.desk.com/customer/portal/articles/694433.

Need Help?

Should you require assistance, reach out to us at support@re-compose.com!

☐ *I found this article helpful*
☐ *I did not find this article helpful*

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